

Haringey Efficiency and Savings Programme 2010/11 to 2013/14

Adult Services

Close In House Home Care Service and Create a Reablement Service

Description

The proposal is to close the in-house home care service is a small, good quality, but relatively expensive service offering personal care to vulnerable adults: mainly vulnerable older people post hospital discharge (75% of referral rate). It is quality rated as **Good** by CQC. Two thirds of our personal home care service is commissioned from the independent sector and has been for many years. All of our externally purchased home care provision is also quality rated by CQC as Good. However, it is a very expensive service in comparison to all of our externally commissioned home care due to Local Authority pay and conditions. At approximately £36.00 per hour it is more than double the amount that our externally commissioned home care costs. As this is such a small, good quality but expensive service our view is to close and change this service to focus on reablement, which needs to be provided by an in house team.

Essentially reablement means that a person will receive a very short intensive burst of rehabilitation, (using a combination of focused, 'reabling' home care-which is about doing 'with' and not 'for' someone, occupational therapy and physiotherapy, either following a hospital admission or preventing admission to get a person back on their feet and functioning independently again without the need for long-term care, thus reducing pressure on commissioning budgets.

Ward Affected

All

Impact/Risks

Medium impact to service users. 75% of current in house home care service users only stay in the service for 6 weeks and are then passed to an external provider for long term care. The remaining 25% will be reviewed and passed to an external service of equivalent quality, following appropriate transition arrangements.

Number of Service Users Affected

There are currently approximately 35 long term service users in the in house home care service (September 10).

Number of Staff Affected

Up to 120 staff (85 Full Time Equivalents (FTEs)). Maximum redundancy costs of £900k (average of £7.5k per person) excluding pension costs. However, it is anticipated that a significant number of displaced home care workers will be recruited to the new reablement service on adjusted job descriptions and contracts.

Calculation of Saving

	2011/12 £'000	2012/13 £'000	Total £'000
Employees		1,079	1,079
Premises		(3)	(3)
Transport		37	37
Supplies & Services		(51)	(51)
Third Party Payments			0
Less: Income			0
Other – One off costs of implementation	(100)	100	0
Total Saving	(100)	1.162	1,062

The current in house home care service has a net budget of £2,831k which will be deleted in full. The new reablement service is expected to cost in the region of £1,769k. As reablement services are in their infancy this estimated cost will require further refinement as the service develops.